

About the Company

NEIS, Inc. was founded in 1945 and incorporated in 1956. Over the years, we have consistently provided the insurance industry with high quality, reasonably priced Premium Audits, Underwriting Surveys and Safety Engineering services in an expeditious manner. We are proud of the fact that many of our clients have been with us for more than 30 years. References from these clients and others are available upon request.

We are a regional fee service company that is large enough to handle your needs, but small enough to give your work the personalized attention it deserves. Our servicing territory is Connecticut, Delaware, Florida, Georgia, Illinois, Indiana, Maine, Maryland, Massachusetts, Michigan, New Hampshire, New Jersey, New York, North Carolina, Ohio, Pennsylvania, Rhode Island, South Carolina, Virginia, Vermont, Washington DC, and West Virginia. We also handle work throughout the United States via strategic alliances with other firms.

Our field staff consists almost solely of full time employees who work exclusively for NEIS, Inc. Part time employees are used to balance workloads. This provides higher quality services with regard to quality, time service and price.

Fully automated products are offered for all services. NEIS, Inc. partners with Visual Audit, LLC to provide state of the art technology for inventory management, online interface and completion of the actual audit or survey. Electronic ordering and delivery is available at no extra charge. Several electronic mediums are available for this feature such as the Internet, email, etc. Please contact us for the method that most closely suits your needs. Online progress reports are available as well.

Having been in business for more than 50 years, we have grown and changed with the industry we serve. We have all the resources available that enable us to provide the highest quality product.

Premium Audits

Our inventory management system details special customer requirements which are listed with each audit request. This ensures that your special audit requirements are considered when performing each audit. We have our own in-house staff who review every audit to provide the highest quality audit possible.

A full range of audit services is available: physical, phone, voluntary, test/preliminary, dispute resolution, etc. A custom program can be developed to specifically address a carrier's needs.

Our auditors are equipped with PAAS Base, Basic Manual for Workers Compensation and Employers Liability Insurance, Scopes Manual, and the Commercial General Liability Manual. Through affiliations with PAAS, NCCI and various Auditors' Associations, our auditors are kept up to date with current changes in the Premium Audit field.

Our auditors are also trained to handle pre-audit requests. These can be beneficial to your larger insureds in terms of record-keeping requirements for insurance purposes. Issues such as operations and classifications of the insured which can impact premium amounts are addressed. In addition, we have Senior Auditors who specialize in audit problem resolution. NEIS, Inc. can act in the capacity of "your" audit department.

Our audit staff are well trained, polite and professional. They live throughout the territory served which also results in outstanding time service.

We strive to maintain a completion schedule of 45 days following expiration or receipt of all audits. Rush requests are normally handled at no extra charge.

Loss Control Services

Facility Inspection Report

A thorough inspection of facilities and grounds is performed to assist in identifying areas of potential loss from all exposures: Fire, Liability, Workers Compensation, Theft, etc.

By conducting the inspection, we can identify situations that are peculiar to your insured's operation and whether established policies and procedures are being carried out on a day to day basis.

Upon completing our inspection, we provide a comprehensive report with our suggestions on areas that may need the insured's attention to improve the loss control effort regarding:

General Liability	Product Liability
OSH Business Interruption	Inland Marine
Automotive Liability	Burglary & Theft
Workers Compensation	Fire

Workers Compensation Programs

In spite of your insured's best efforts, injuries and illnesses can occur. When they do, policies and procedures will make a big difference in minimizing claims. We can submit a written report of our findings and recommendations on such topics as:

Safety Organization Structure	Security Programs
OSHA Record Keeping	Accident Investigation
Hazard Recognition & Controls	Safety Inspections
Injury/Illness Management	Vehicle Use Inspections
Emergency Procedures	Protective Equipment
Hazardous Materials Training	Preventive Maintenance

We can help your insured develop and implement a comprehensive program that will result in everyone working to reduce exposures and minimize losses.

Underwriting Surveys

Commercial Lines Surveys

Our field staff are equipped with Best's Loss Control and Underwriting Manuals, the Basic Manual of Liability Insurance and the NFPA 101 Life Safety Code.

Our staff are provided with periodic training seminars and always present a pleasant and polite professional image. Our field staff live throughout the territory served, providing outstanding time service. We strive to maintain a completion schedule of 30 days following receipt of the survey request. Rush requests are normally handled at no extra charge.

Our standard report format is a fully automated document. Digital photography is used extensively. The narrative sections are incorporated within the check-off form itself. The end product is a readable, comprehensive report. It is completely typed with no handwritten areas. Our system is totally flexible and can be modified to meet any special requirements you may have.

Personal Lines Surveys

As with Commercial Lines surveys, our field staff live throughout the area served.

We have a full set of Personal Lines survey forms including wood stove and electrical/heating supplements. Company forms are used on request.

Valuations

On Commercial Lines reports, we utilize the Marshall and Swift/Boeckh's BVS commercial software to generate replacement costs. On Personal Lines survey work, we utilize Residential Component Technology (RCT) on standard properties and Advantek for high value homes, also by Marshall Swift/Boeckh.

Special company replacement cost methods are used when requested.

Replacement cost is added as a supplement to the basic report upon request.